



Grand Traverse Metro Fire Department

Omnis Cedo Domus – Everyone Goes Home

Our Mission

To serve our community by safeguarding life and property from fire, hazards & medical emergencies through education, intervention, and quality response.

Our Values/Guiding Principles

We are committed to:

- **Excellence** in everything we do
- Serving the community with **honesty, fairness** and **integrity**
- **Safe, effective, timely, and economical solutions**
- **Professional, skilled and courteous customer service** at all times
- **Innovation** and **continuous improvement** to meet the changing community needs
- **Collaboration** with others (organizations/individuals) who share our values on behalf of our communities

Our Vision

Be a proactive, innovative, and progressive leader in providing high quality services to the community.

- A work environment where all employees live our values every day on the job.
- Respected, valued, and supported by the community.
- Recognized as a progressive leader and innovator.
- Enthusiastic, highly motivated, trained, and skilled people providing superior emergency services and prevention activities.
- Continued reduction in fires and other emergencies due to effective Community Risk Reduction.
- Lives are saved due to our actions (endeavors)

Our Commitment to Employees

We value our employees and are committed to ensuring the highest standards of safety and health, providing exceptional training and employee development. *Omnis Cedo Domus.*