



ABOUT

Backing the Badge is a division of ENCOMPASS EAP that is designed to meet the unique needs and stressors placed on first responders and their loved ones. Our team of professional consultants have exclusive knowledge of the unique culture or have experience as first responders.

LOCATIONS

ENCOMPASS has locations throughout Michigan:

- Downtown Grand Rapids
- Lansing
- Oakland Area
- Greater Area of Grand Rapids
- Traverse City

CONTACT



www.encompass.us.com
Company Code:

WHAT WE OFFER

BTB offers a robust service package that includes:



CONFIDENTIAL SUPPORT

Up to _____ visits,
per person, per
life issue



ENHANCED WORK/LIFE WEB TOOLS



LIFE COACHING



PERSONAL ASSISTANT



LEGAL/FINANCIAL RESOURCE & REFERRAL



MEDICAL ADVOCACY

What if I am already seeing a counselor?

BTB is intended to provide life support and utilizes short-term, solution focused strategies to help you maximize your time and resources. If you are already seeing a counselor through your behavioral health plan that is part of your long-term strategy, you should continue to do so.

What if I have never seen a counselor?

BTB provides services in a comfortable setting, without utilizing insurance. This means that you can contact us for any issue that causes you stress or distress, and we will provide support, without engaging in the diagnostic process – so that all life issues can be supported effectively. To get started, just give us a call!

Is the service confidential?

YES, 100%! All Backing the Badge services adhere to federal and state guidelines regarding confidentiality and are HIPAA compliant. No information will be released without your express, written consent.

Is there a cost or co-pay?

No. Backing the Badge offers up to ____ EAP visits, per person, per life issue. You will not be subject to cost or co-pay for these visits.

What are the BTB hours of operation?

BTB has flexible hours throughout Monday – Friday. A clinician is always available for in-the-moment support telephonically.