

2009 ANNUAL REPORT



GRAND TRAVERSE METRO EMERGENCY SERVICES AUTHORITY

897 Parsons Road, Traverse City, Michigan 49686

www.gtmetrofire.org

2009 ANNUAL REPORT

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Report created by Capt. Troy Holliday with information received by the Fire Administration.

Photos shown in this document are special to the Grand Traverse Metro Emergency Services Authority.

MESSAGE FROM THE CHIEF

On behalf of the 85 men and women of the Grand Traverse Metro Emergency Services Authority, it gives me great pleasure to submit our 2009 annual report for your review and comment. Our department is operated by dedicated individuals who are committed to enhancing community safety and the quality of life in the communities of Acme, East Bay and Garfield Townships. This report cannot possibly capture all of their individual efforts but does represent an overview of their collective accomplishments.



2009 was highlighted by many accomplishments. Metro was chosen to lead the fire education activities in the county with a partial grant from Grand Traverse County. An educator was hired and the audiences of school age children, older adults, and the disabled/handicapped were targeted with our efforts. Metro was also awarded a \$2.8 million American Recovery and Reinvestment Act (ARRA) to build a new station in Garfield Township. It is hoped that the station will be operational by early 2011. Most importantly was the improvement in the confidence, training, and response from our personnel.

Our response and prevention personnel work hard to keep our community and its citizens safe. When an incident occurs whether from a fire, hazard, or medical emergency, you can count on our team to mitigate any situation that arises. In 2009, our department responded to 3,471 incidents for duty.

The department is committed to its mission: to care for, protect, and serve the community. We strive in all of our endeavors to perform our jobs safely and efficiently so we can all go home to our loved ones. Our motto is “Omnis Cedo Domus” – Everyone Goes Home.

We are proud to be your fire department and we stand ready to serve you at any time. We look forward to hearing from you if you have any thoughts or ideas on how we can serve you better. Please contact me at 947-3000 ext. 1235 or at pparker@gtmetrofire.org. You can also check us out on the web at www.gtmetrofire.org.

We sincerely thank you for your continued support.

Patrick Parker – Fire Chief

Grand Traverse Metro Fire Department

Chief: Patrick Parker



Serving Grand Traverse County Since 1980

Omnis Cedo Domus

THE DEPARTMENT

Grand Traverse Metro Fire Department provides services to Acme Township, East Bay Charter Township and Garfield Charter Township. Each township supervisor (or designee) makes up the Grand Traverse Metro Fire Board who governs the GT Metro Fire Department. On September 11th, 2008 former Chairman and Supervisor Lee Wilson (Garfield Twp), Supervisor Glen Lile (East Bay), and Supervisor Wayne Kladder (Acme) adopted Act 57 which created the Grand Traverse Metro Emergency Services Authority. The three townships believe in the concept of a regionalization and the economies of scale by sharing resources. The Authority creates a business model that could incorporate all modes of emergency services from Police to EMS. Our business will continue to operate as Grand Traverse Metro Fire Department with the Authority as its employer and owner of equipment and property.



From the left: Garfield Township Clerk Kay Schumacher, Garfield Township Supervisor Chuck Korn, Acme Township Representative Frank Zarafonitis, East Bay Township Supervisor Glen Lile, Acme Township Supervisor and Board Chairman Wayne Kladder, East Bay Township Representative Butch Strait.

Metro Fire is organized into two divisions: Operations and Fire Prevention. The Operations Division is the largest and is responsible for delivery of all emergency services. Those include such things as suppression, EMS, hazardous materials, water rescue, vehicle extrication, wildland interface, homeland security, and many others. The Fire Prevention Bureau is responsible for community fire prevention efforts and focuses on plan reviews, inspections, education, and fire investigations.

MISSION STATEMENT

To Care For, Protect, and Serve the Community

Code of Ethics

- We are committed to the protection of life, property, and the environment.
- We believe that the community is the reason for our presence.
- We will foster and sustain the trust of the community, and will protect that confidence through our attitude, conduct, and actions.
- We believe that all members of the community are entitled to our best efforts.
- We will strive for excellence in everything we do.
- We will serve the community with honesty, fairness, and integrity.
- We will pursue safe, effective, timely, and economical solutions.
- We will provide professional, skilled, and courteous customer service at all times.
- We will be sensitive to the diverse and changing needs of the community.

FIRE STATIONS

Station 1 (843 Industrial Circle, East Bay Township)



Station 8 (6042 Acme Rd, Acme Township)



Station 9 (110 High Lake Rd, East Bay Township)



Station 11 (3000 Albany, Garfield Township)



Coming in 2010 **Station 12**
Silver Lake Recreation Park,
East Silver Lake Rd, Garfield Township
(Read more on page 6 of Annual Report)



STATISTICAL SUMMARY

The Grand Traverse Metro Fire Department responded to 3,471 incidents in 2009.

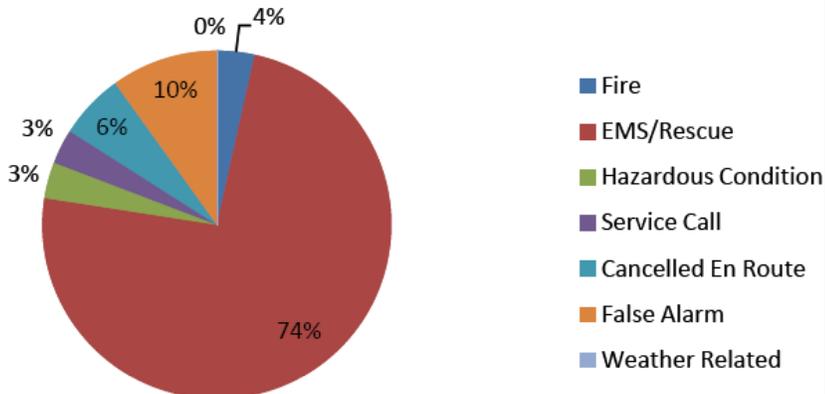
	Station 1	Station 8	Station 9	Station 11	Metro	2008 +/-	
Fire	27	21	22	51	121	-13	3.51%
EMS/Rescue	575	222	165	1,653	2,615	+43	75.82%
Hazardous Condition	26	8	10	38	82	-11	2.38%
Service Call	25	14	24	40	103	+43	2.99%
Cancelled En Route	47	25	16	157	245	-83	7.10%
False Alarm	77	51	27	146	301	+51	8.73%
Weather Related	-	-	3	1	4	-7	0.12%
	777	341	267	2,086	3,471	+23	

Statistics for last 5 years shows our growth of incidents in the Acme, East Bay, and Garfield Townships.



	2005	2006	2007	2008	2009
Metro	2,384	2,344	2,935	3,449	3,471
Station 1	-	-	-	652	777
Station 8	326	280	384	366	340
Station 9	586	516	532	318	268
Station 11	1,550	1,548	2,019	2,113	2,086
Acme TWP	274	239	318	318	302
East Bay TWP	600	536	572	658	678
Garfield TWP	1,328	1,479	1,954	2,350	2,420

2009 Call Type Analysis



EMERGENCY MEDICAL SERVICES

Almost 75% of the GTMESA's emergency calls are for medical response. In 2009, our services upgraded from a Medical First Responder level to a Basic Life Support level, which allows our members to provide a higher degree of medical attention to the community. The suppression personnel are certified as Medical First Responders, Emergency Medical Technicians, and Paramedics. East Bay Township operates a township-operated ambulance service that responds with members from both East Bay EMS and Metro fire personnel. The other three stations operate rescue units that respond and assist North Flight EMS, an Advanced Life Support agency.

Rescue units at each station respond to all motor vehicle accidents with injuries and are equipped with extrication equipment to free victims from entrapment. In 2009, rescue units responded to 170 motor vehicle incidents, which at least nine of them required extrication of victims.

SUPPRESSION HIGHLIGHTS OF 2009



NEW FIRE STATION - 2010

The Grand Traverse Metro Emergency Services Authority (GTMESA) was successful in procuring an American Recovery and Reinvestment Act grant for construction of a fire station. GTMESA will receive \$2,813,034 for the construction of a new fire station to provide service to the west side of Garfield Township in Grand Traverse County. On October 2nd, 2009, the offices of US Senator Carl Levin, US Senator Debbie Stabenow, and US Representative Dave Camp confirmed that the Grand Traverse Metro Fire Department will be among four fire departments in the state to receive ARRA grants for fire station construction. All three legislators were instrumental in the grant by writing letters of support, along with State legislators Senator Allen and Representative Schmidt. The Grand Traverse County Board and the township supervisors of Acme, East Bay and Garfield also wrote letters of support. "We couldn't be more pleased with being one of the successful applicants for this grant," said the Metro Fire Chief Patrick Parker. "This grant will allow us to build a badly needed station for the citizens on the west side of Garfield Township. We have been planning a station in this area for several years, but we have been holding back due to the bad economic conditions. Without the grant, we would have had to go to the voters for a tax increase to build the station and now is not the time to raise taxes. With this grant, we will be able to increase our services to the citizens by substantially reducing our response times." Garfield Township Supervisor Chuck Korn is thrilled! "I am happy for the citizens of our area who will all benefit from quicker emergency response and likely lower insurance rates. This is a great day for the Grand Traverse Metro Fire Department!" The fire station will be built on a 3 acre parcel located within the Silver Lake Recreation Park off East Silver Lake Road. The park is owned by Garfield Township and the Township is leasing the land to the Fire Authority on a long-term lease agreement. The station will be a single story building, approximately 10,400 square feet, designed by Jack Knol of Advantage Design in Traverse City.



Omnia Cedo Domus ~ Everyone Goes Home

ACCREDITATION

GTMESA has initiated the accreditation process by Registering with the Center for Public Safety Excellence (CPSE). This is a step-wise process of self assessment to promote improvement in all functions of the service we provide in the GTMESA response area. We hope to reach candidate status by next year and eventually apply for accreditation review in 2012.

ISO RATING

The current ISO rating is at a level 6 for GTMESA area. 2009 was an important year for GTMESA in that all the pieces were put in place to satisfy the ISO requirements for a much improved rating, which will reap benefits in the way of lower insurance rates. Full-time staffing and part-time shifts at each station have increased during the year which should be looked on favorably by the ISO grader. In addition, the new Engine 11 which will arrive in February 2010 will give extra points as will the re-assignment of Engine 12 as a backup apparatus. Training records and reports have been improved as was the amount of pre-incident surveys completed. Extra credit will be received by the addition of full-time personnel and new part-time shifts available at the various stations. A new ISO evaluation is expected in mid to late 2010.

TRAINING

2009 saw an increase in the amount of training which was required for all members. This training has led to an increase in the skills and competencies of the members. Additional training for all members included medical skills competency training, rope rescue skills, hose lead-out drills and additional hands-on drills such as extrication and apparatus pumping.

Pre-Incident Surveys

GTMESA places pre-incident surveys high on its list of factors that help prepare our firefighters in the event of a fire in the district. Pre-incident surveys are information gathering processes used to inform and educate the members of GTMESA in preparing and planning at target hazards in the event of an emergency. There were 17 pre-incident surveys completed in 2009 and this number will be increased in 2010.

Hazardous Materials Training Increased

GTMESA has vastly improved its Hazardous Materials response capabilities in 2009. GTMESA currently has 14 members trained to the Hazmat Technician level and plan to add up to 8 more members in 2010. Additional equipment was purchased during the year in preparation of becoming a self-sufficient operating HazMat Team by July 2010. Training in 2009 included technician level entry and decontamination procedures at Sara Lee and Cherry Country Fruit Works in Acme.

Live-Fire Training

Through donations of homes and vacant building from home owners and building contractors, our firefighters are able to participate in live-fire trainings to better prepare them to quickly extinguish residential and commercial fires, as well as searching for potential victims during emergency operations. This type of training does not come around too often, but when the opportunity arises, our firefighters jump in to get as much training as possible before the demolition of these vacant properties.



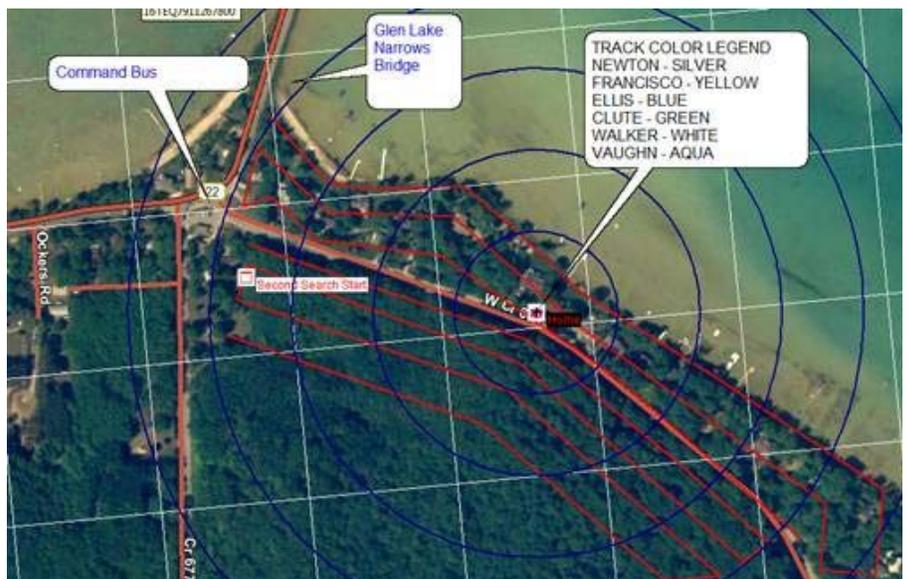
▪ **Spontaneous Combustion Fires**

Our department responded to numerous spontaneous combustion fires in commercial buildings created from oily rags that have been laundered and then sealed in plastic bags for storage. These rags smoldered until the point of ignition after the plastic bag melted enough to allow oxygen to feed the fire. Business owners have been made aware of this hazardous condition and have made the necessary changes to prevent these fires from reoccurring.



SEARCH AND RESCUE TEAM

As most of you probably know by now, Metro Fire has formed a Search & Rescue team to help in the mitigation of certain technical rescue incidents within the Metro Fire district. Technical rescue incidents require highly trained personnel and the proper equipment for the task at hand. The primary responsibility for our team is to assist our department and/or other agencies in Land, Water, & Ice rescue incidents. All of our team members have been trained to the Water Rescue Operations level. We will be working to train all team members to the Ice Rescue Technician level this winter, as well. We have also been working on training in the area of Wilderness Search & Rescue. Metro Fire has invested monies in GPS units and mapping software, as well as SAR back-packs carrying all of the necessary equipment to sustain a minimum of a 24 hour search. This training will help in the possible search and rescue of a lost child, a hunter, or elderly patient, etc. Our team has been working closely with the GTSO K-9 units as well as the Pugsley Correctional ERT team (who also specialize in Search & Rescue cases) over the last 9 months. We were recently called into action in Leelanau County in late September for a lost 90 year old man. Our team assisted in a multi agency response, which included Leelanau fire departments & EMS, Leelanau Sheriff's, U.S. National Park Service, and Pugsley ERT, that took place over a 5 hour period. We were able to mobilize our team within 20 minutes, and we were on the scene within 45 minutes of the call. We hope to continually expand the capabilities of our technical rescue team in the future. We are also still looking for a few more dedicated members to be part of the team. We generally train one to two times a month on weekends.



FIRE PREVENTION BUREAU

MISSION STATEMENT

The Grand Traverse Metro Fire Prevention Bureau, through education and inspections, strives to safeguard the life and property of the citizens in Grand Traverse County from the hazards of fire, explosion and hazardous materials in new and existing buildings, structures or premises used for habitation, work, and recreation.

The Fire Prevention Bureau continued to strive to achieve the goal of *no fires* in inspected occupancies. We did not meet that goal in 2009. We had 7 fires in the occupancies that we inspect in the Metro area. This represents an increase of 4 fires from last years' total of 3 fires in occupancies that we inspect.

STRUCTURE FIRES



There were 3,471 reported incidents in 2009 in the Metro area, with 23 being actual structure fires. This represents a decrease of 9 structure fires over 2008. To compare over the last 17 years, in 1992 we experienced 143 structure fires as opposed to the 23 that were experienced in 2009. The structure fires in 2009 resulted in \$1,652,000.00 in losses and \$21,386,500.00 saved in a total value of \$23,038,850.00. The total percentage lost was 7.17% and the total percentage saved was 92.83% as compared to 2008 when we had a 25.72% loss and 74.28% saved average.



Of the 7 fires that occurred in inspected occupancies, one was from dust accumulation in a commercial laundry, one was from towels saturated in cooking oils that spontaneously combusted, one was from suspicious causes, one from an illegal spray booth spraying lacquer coatings on wooden furniture, one from cooking in the kitchen of an apartment structure, and one from discarded smoking materials at a restaurant. One of the fires was in a sprinklered structure and the fire sprinkler system did not activate because the fire was extinguished by other means.

Two civilian deaths related to fire in the Metro jurisdiction were recorded in 2009 on Christmas Eve in a private dwelling. No firefighter line of duty deaths occurred in 2009.

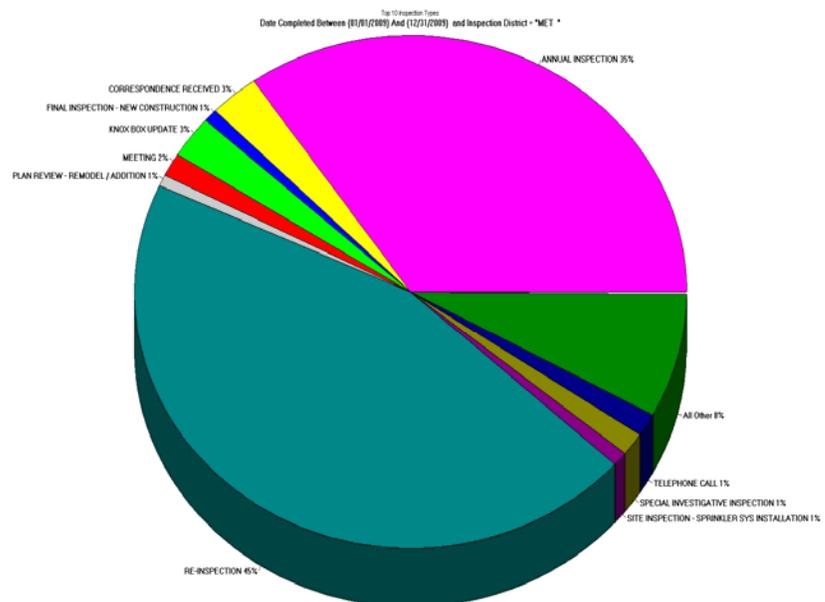
INSPECTIONS

A total of 1,980 inspection activities were performed on existing occupancies, with an average of slightly more than 1.6 hours per inspection which includes travel time, as well as the time for inspection of the premises. A total of 7,378 violations were reported. The most numerous violations noted were use of extension cords in place of permanent wiring, exit/emergency egress lighting malfunctions, means of egress obstructions, lack of required fire safety plans and evacuation plans, Knox Box infractions, electrical wiring hazards and violation of fire-rated assemblies. There were 2,688 occupancies identified in the Metro database for 2008. Approximately 2,108 were in Garfield Township, 294 in East Bay Township, 286 in Acme. Job performance evaluations were performed on the fire inspectors and all employees had good or excellent reviews. Work ethic and morale was good. No major issues or complaints were received from the employees.



PLAN REVIEW

Site and building plan reviews followed the continuing downward trend and totaled 111. This was down 1 from 112 in 2008. A majority of these projects were within the confines of the City. Fire suppression system and automatic fire sprinkler system plan reviews totaled 30. Fire alarm system plan reviews totaled 13. A total of 174 new construction inspections were completed in 2009. Of these, 119 were in the City of Traverse City. These inspections included fire sprinkler systems, fire alarm systems, other suppression system inspections, fire pump installations and acceptance tests, and means of egress and exiting inspections.



A continued down-turn in the economy led to a reduction in new construction activity and site plan review work in 2009. The only large projects occurring were with Munson Healthcare, The 6 story office/residential complex at Park and E. Front Streets and the medical office building at Division and W Front Streets, all of which are in Traverse City. This current development trend is expected to continue at the same or slightly decreased pace for 2010.

Continuing education requirements for all of the inspectors were on-going in 2009. A minimum point total of 20 per year are required and all inspectors met this requirement to apply toward qualifying for re-certification as fire inspectors. Seminars attended included the 4- day Fall MFIS seminar in Lansing, various NMCOA seminars in Gaylord and Traverse City, Code Officials Conference of Michigan seminars in Lansing and Traverse City, National

Fire Sprinkler Association on-line seminars, Nation Fire Protection Association on-line webinars and training, and the IAAI seminar in Grand Rapids. The National Fire Sprinkler Association and Nation Fire Protection Association on-line seminars are quite advantageous because they allow for several people to attend and only one registration fee is required. The seminars are given on-line and we can project them onscreen in the conference room, thereby eliminating travel time and lodging expenses.

The Grand Traverse Metro Fire Prevention Bureau continued an agreement with the Grand Traverse County Board of Commissioners to serve as the plans review and inspection agent for all fire-related requirements that are referenced in the State of Michigan Building Code. We also provide this same service in Garfield Township as a part of the Garfield Township Fire Prevention Ordinance.

HYDRANT MAPPING

The project to map out the fire hydrant locations in the Metro area and install a numbering system for the hydrants was completed in 2008. This information is continually being updated and coordinated with the DPW to create a complete inventory list of all the fire hydrants in Metro and includes their flow tests. This project will continue to be on-going in the clement weather. We mapped, identified and flow tested hydrants for the Grand Traverse Band on their properties in Whitewater and Acme Townships. This information is invaluable for the GT Band and for us as we depend on the Tribe's water system in these areas.

The person assigned to the fire hydrant task is also responsible for scanning in all of the stored blueprints for the business files that we have in order to create electronic files. This has allowed us to keep this data on the computer database and free up actual file storage of the paper goods. To date, approximately 20,000 blue print pages have been scanned and entered into our database. The project is approximately 95% complete and is also on-going. The goal is to eliminate all storage of paper blueprints and have all prints submitted for review by electronic media in the future.

We are also continuing the process of identifying and updating the Hazardous Sites within our jurisdiction through the ARCVIEW program, which interfaces with the GIS program in the county. This allows us to electronically store and track the necessary information on these sites that we are required by State and Federal statutes to maintain. This information is also used for pre-planning purposes by the suppression forces to familiarize them of the potential hazards that they could face in the event of an incident at one of these sites.

INVESTIGATIONS

Brian Belcher and Mike Lince have completed training as fire investigators and are currently sharing the fire investigation duties to determine origin and cause. Continuing education will be on-going for these employees to maintain and enhance their capabilities as well as to maintain their Investigator certifications.



FIRE AND LIFE SAFETY – PUBLIC EDUCATION

2009 saw the fulfillment of a significant goal that the Bureau has had for a number of years- the hiring of a full time Fire and Life Safety Educator. Meredith Hawes was hired early in February to assume the duties of the position and to develop and implement programs for the target groups that were identified as the “at-risk” groups in need of fire and life safety education. Meredith has excelled in this position far beyond our expectations for the first year of existence. She has created a coalition to assist in the planning, resource management and implementation of several different programs that are tailored to meet the requirements of the target groups. She has been a tireless worker and has made great achievements in this initial time period. The progress that has been made is exciting and sets the tone for the success of the program in the future.

The full-time Public Fire and Life Safety Educator position was created to establish and provide public education programs for the citizens of Grand Traverse County, with the intent to involve all fire departments in Grand Traverse County in a collaborative effort to improve the promotion of a standardized fire and life safety message. A cooperative effort among fire service partners continues to ensure success through utilization of existing programs, area fire personnel/resources, and established communication pathways.

The initial target groups are youth ages 4-14, people within the retirement ages of 60 and over, and the disabled. Statistical response information indicates that these population segments are “at risk” target groups for fire and life safety education. The fire service continues to emphasize both fire and life safety as 70% of emergency calls is medically related.

Youth Outreach:

While burns and fire-related death are 2 times more likely for a child under the age of 5, for children ages 14 and under, the number-one health risk is injuries. Each year, unintentional injuries kill more than 6,000 kids and permanently disable more than 120,000.

The Fire and Life Public Educator has served to coordinate the unintentional injury prevention program of Risk Watch as presented by the National Fire Protection Association (NFPA). The curriculum is divided into five age-appropriate teaching modules (Pre-K/Kindergarten, Grades 1-2, Grades 3-4, Grades 5-6, and Grades 7-8), each of which addresses the following topics:

- **Fire and Burn Prevention**
- **Motor Vehicle Safety**
- **Falls Prevention**
- **Firearm Injury Prevention**
- **Water Safety**
- **Bike and Pedestrian Safety**
- **Choking, Strangulation, and Suffocation Prevention**
- **Poisoning Prevention**



This program is a comprehensive, school-based program, intended for classroom delivery by the teacher with supplemental support by community “Risk Experts”. This program serves to expand the scope of unintentional injury education and prevention among young people grades pre-K through grade 8 by providing a safety platform by which community organizations and agencies can provide expertise in their subsequent areas. A Grand Traverse Risk Watch Coalition has been developed and includes the following agencies:

In August, 2009 a presentation was made to the Traverse City Area Public Schools Administrators on behalf of Risk Watch and included representation from Grand Traverse Metro Fire Department, Traverse City Fire Department, the NFPA, and the Michigan State Fire Marshal’s Office. From there the determination was made that the program did, indeed, compliment the safety requirements of the Michigan Model and a goal of up to 2 pilot school sites was established.

To date, Blair Elementary School has scheduled a teacher training date in January to initiate the Risk Watch program.

In conjunction with the development of the local Risk Watch Coalition and programs, fire and burn safety education has continued traditionally in other local schools, daycares, and youth serving organizations, local businesses, and neighborhoods. Approximately **5,499** youth have been touched with fire and burn prevention education from February 2009-November 2009 in the following locations:

Long Lake Elementary School, Children’s House Montessori, Grand Traverse Academy, Howe Arena, Traverse Bay Christian School, East Jr. High School, Discovery Preschool, Courtade Elementary School, Long Lake Township Park, Cherryland Center, Downtown Halloween Walk, East Bay, Acme, and Garfield Township Neighborhoods, Bright Beginning Daycare, Mt. Holiday, Meijer, Hoxie Orchards, Walgreens, East Bay Township Library, Home Depot, Lowes, Wendy’s, Walgreen’s, Metro Station 1, Sears, C&M Insurance, YMCA, Inside Out Gallery, Sam’s Club.

Youth Outreach Projection:

Risk Watch programming will continue to develop with the implementation in Blair Elementary School and an additional pilot site. School year 2010-2011 will expand to include 2-3 additional elementary sites, requiring approximately \$8,000 in start-up funding per school and local Risk Expert support for each school.

Traditional Fire and Burn Education will continue at surrounding schools, daycares, youth serving agencies, businesses, and neighborhoods with consistent messaging across county departments. Public Education volunteers will continue to be engaged from each department.



Older Adult Outreach

At age 65, older adults are twice as likely to be killed or injured by fires or falls compared to the population at large. Thirty percent of people age 65 and older are involved in falls each year, the leading cause of death from unintentional injury in the home. In the U.S. and Canada, adults age 65 and older make up about 12 percent of the population – and are the fastest growing segment of the population.

The Fire and Life Safety Public Educator has served to coordinate the development of the Remembering When Program as presented by the NFPA and the Center for Disease Control. *Remembering When* is centered on 16 key safety messages – **eight fire prevention** and **eight fall prevention** – developed by experts from national and local safety organizations as well as through focus group testing in high-fire-risk states. The program was designed to be implemented by a coalition comprising the local fire department, service clubs, social and religious organizations, retirement communities, and others. Coalition members can decide how to best approach the local senior population: through group presentations, during home visits, and/or as part of a smoke alarm installation and fall intervention program.

Beginning in March 2009 presentations were made to the Area Agency on Aging of Northwest Michigan, educating home health care workers, and providing *Remembering When* education packets for clients. A grant application was submitted in August 2009 to the NFPA for an Area Agency on Aging participant and that of Grand Traverse Metro Fire to attend a national training conference. The team was selected among 27 other communities from the U.S. and Canada to participate in the all expense paid training and receive additional program materials to continue the outreach initiative. A commitment from the team was required for participation and includes at least 5 *Remembering When* group presentations and at least 20 home visit presentations by October 2010. Although the Area Agency on Aging of Northwest Michigan serves an 11 county area, the partner chosen by the agency to attend serves only in the Grand Traverse County area.

In addition, the *Remembering When* program has been presented to 11 area senior groups resulting in the education of approximately 1,932 local older adults in our area. Those groups that were served from February 2009 to present are;

The Village at Bay Ridge, Glen Eagle Retirement Community, BASA Sr. Expo, Area Agency on Aging of Northwest Michigan, The Quota International Club, Catholic Human Services, Grand Traverse Commission on Aging, Hope Village, the Traverse City Senior Center, and the East Bay Calvary Church – Sr. Empowerment Day.

Funding was secured through a grant from the Schmuckal Foundation to provide 750 Remembering When Packets distributed throughout the year.

Older Adult Outreach Projection

The *Remembering When* program will continue to be delivered with a goal of at least 8 direct senior group presentations and continued presentations supporting senior advocacy groups in their home visit presentations.

Outreach to Disabled

Hearing, sight, mobility, and cognitive impairments all increase the layers of fire and safety risks for the disabled. By raising the level of fire and life safety awareness for the disabled community, and for the surrounding population, we can eliminate many risks. Traditionally the disabled have not received the same media messages, education, or industry attention as the rest of the population.



Outreach initiatives were developed for fire prevention and home escape planning based on customized messages for 2 initial groups over the last 10 months. Outreach was provided to the Parkinson's Foundation through the Annual Parkinson's Forum, Parkinson's support groups, Early On-set Parkinson's Support Group, and the Deaf Community. In whole, approximately 180 disabled community members received fire prevention and home escape safety education.

Additionally, funding was secured through the Quota International Club of Traverse City to purchase 35 strobe light smoke detectors that were distributed to the Deaf community in need of such a device.



Outreach to Disabled Projection

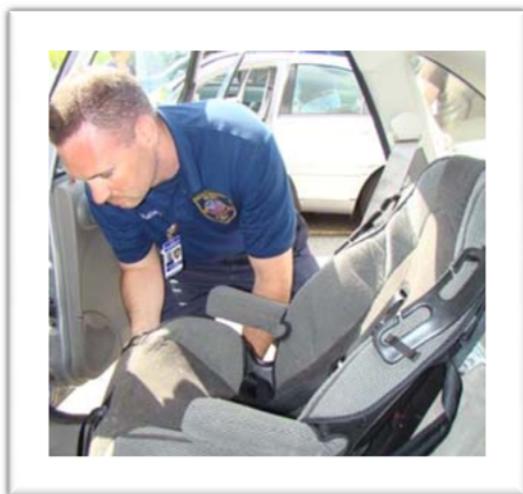
Program development will continue with emphasis on those with hearing loss, the Deaf community, those with mobility impairments, and will expand to include those with sight impairments and cognitive impairments that are living both independently and in group settings.

Community Outreach

Additionally, community outreach was provided throughout the year to include *Fire Prevention Week activities, The Grand Traverse County Wellness BBQ, National Cherry Festival Activities, local title companies for new home purchases, and Zonta Holiday events.*

A volunteer program has also been initiated to include local community members who have an interest in supporting public education outreach through Grand Traverse Metro Fire Department, Grand Traverse Rural Fire Department, Traverse City Fire Department, Blair Township Fire Department, and Peninsula Fire Department. Website expansion includes volunteer applications and information about the Public Education programs.

CHILD PASSENGER SEAT SAFETY INSPECTIONS



Motor vehicle accidents are the leading cause of accidental deaths among persons living in Michigan between the ages of 1 – 24 years old. Did you know that 9 out of 10 child passenger seats for children are installed incorrectly? Captain Troy Holliday is our certified technician for GT Metro Fire Department through Safe Kids Worldwide and the National Child Passenger Safety Seat Program. Station 11 hosts a monthly car seat check station for the community through the Safe Kids North Shore coalition program. Approximately 100 car seat checks were completed and corrected at Station 11 alone for 2009.

COMMUNITY PARTICIPATION

The Grand Traverse Metro Fire Department continues to help out with the Toys for Tots program every year at Meijer's. Making sure children have a merry Christmas.



JUVENILE FIRE SETTERS PROGRAM

The Grand Traverse Metro Fire Department's Juvenile Fire Setter (JFS) Program was created in 1985 and combines family intervention sessions with information on burn injuries and the consequences of fire setting. The JFS Program is a regional program consisting of cases in Grand Traverse and adjoining counties. Children of all ages are referred from local schools, courts, agencies, and by parents. Since its inception, over 500 families have participated in the program.

In 2006, the JFS Specialists intervened with 26 juveniles involved in 68 fires. In 2007, the JFS Specialists intervened with 23 juveniles involved in 73 fires. 2008 saw a drop with only 13 fires involving 9 juveniles with an approximate dollar loss of \$128,600. In 2009, the number of fires increased to 17 with only 3 fires being in the GTMESA district with a low dollar loss of \$11,950. Approximately 1/2 of the juveniles were handled with an educational meeting and were of little concern while the other 1/2 had a definite concern and required educational and psychological intervention.

SUMMARY

The progress that this bureau has achieved in the past year is exemplary. The goal of the Fire Prevention Bureau is to have no fires in occupancies that are inspected. This is very close to being achieved but more work is necessary to make the goal a reality. The on-going support of the Metro Fire Board has been the most important key to the success of the Bureau. Without this continued support, the success that has been achieved would not have been possible. The Metro Board has endorsed and accepted the proposal and goal of hiring a full-time Fire and Life Safety Public Educator for 2009 and to implement and develop prevention education programs that target the elderly, the infirm and the school-age children in our community. It is hoped that, in the economically challenging times, the Bureau can continue to receive the enthusiastic support of the Metro Board, so that the goals of no fires in inspected occupancies and continued public education can be achieved.

Access to this department via the Internet has been achieved through the continued use of the fire department website at www.gtmetrofire.org. The site has pages posted for the Fire Administration, Fire Operations, Fire Prevention Bureau, contact information, station pages, and links to our monthly newsletter as well as our annual reports. A "links" page exists for direct connection to addresses of interest to this department such as the township websites and the county website. The development of this site allows for the taxpayers and other interested persons to learn who we are and what our fire department is all about.

GT METRO FIRE BOARD
 GARFIELD TWP: SUPERVISOR CHUCK KORN, CLERK KAY SCHUMACHER
 EAST BAY TWP: SUPERVISOR GLEN LILE, REP. BUTCH STRAIT
 ACME TWP: SUPERVISOR WAYNE KLADDER, REP. FRANK ZARAFONITIS



**GRAND TRAVERSE METRO
 EMERGENCY SERVICES AUTHORITY
 ORGANIZATIONAL CHART**

CHIEF
 PAT PARKER

PUBLIC INFORMATION OFFICER
 LT. RANDY AGRUDA

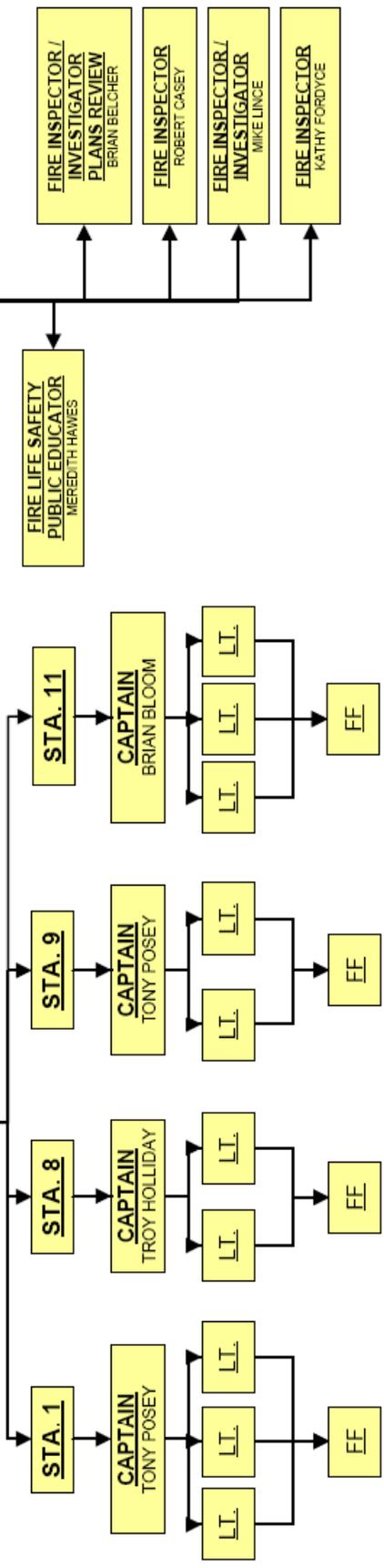
HEALTH & SAFETY OFFICER
 LT. MIKE VAUGHN

OFFICE MANAGER
 MARCIA SCHWIND

ADMINISTRATIVE ASSISTANT
 MARY GRIGGS

ASSISTANT CHIEF / FIRE MARSHAL
 FIRE PREVENTION
 BRAD SCHNAIDT

ASSISTANT CHIEF
 OPERATIONS / TRAINING
 TERRY FLYNN



OCT 2009

DEPARTMENTAL ROSTER

Full-Time – Administration

Fire Chief Pat Parker	Office Manager Marcia Schwind	Inspector Robert Casey
Asst Chief – Operations Terry Flynn	Administrative Asst Mary Griggs	Inspector Kathy Fordyce
Asst Chief – Prevention Brad Schnaidt	Insp / Investigator Brian Belcher	Public Educator Meredith Hawes
	Insp / Investigator Mike Lince	Accountant Robin Ehardt (part-time)

Full-Time Suppression

Captain Brian Bloom (Sta. 11)	Lieutenant Gary Francisco (Sta. 1)	Firefighter Nick Lemcool (Sta. 11)
Captain Tony Posey (Sta. 1 & 9)	Firefighter Jeremy Draper (Sta. 1)	Firefighter Rob Harvey (Sta. 8)
Captain Troy Holliday (Sta. 8)	Firefighter Andy Doornbos (Sta. 1)	

Fire Department Chaplains

Glen Walters

Jude Younker

Part-Time – Suppression and Support Members

STATION ONE

Lt. Adam Drewery	FF Matt Gerkin	FF Greg Walker	Probationary Anthony Brown
Lt./HSO Mike Vaughn	FF Jon Jensen	FF James Walker	Probationary Shawn Stinson
FF Scott Allman	FF Jeremy Metcalf	FF Dan Watkins	Probationary Curtis Walters
FF Jon Brief	FF Hal Miller	Probationary Tim Black	
FF Melissa Doornbos	FF Josh Morgan		

STATION EIGHT

Lt. Wayne Mervau	FF Brian Haskin	FF Frank Rutherford	Probationary Joe Byrne
Lt. / PIO Randy Agruda	FF Tom Henkel	FF John Sanborn	Probationary Mike Courson
FF Terry Hall	FF Adam Mervau	Probationary Dan Morrison	

STATION NINE

Lt. Jeff Carpenter	FF Cory Ellis	FF Doug Carver	FF Karen Robinson
FF John Baker	FF Jack Ferris	FF Terrie Olson	Probationary Chris Kolinski
FF Kyle Clute	FF Rick Osburn	FF Mikie Parker	Probationary Tim Newton
FF John Ehardt	FF Mike Wilkins	FF Sara Posey	Probationary Darren Sabuda

STATION ELEVEN

Lt. Mike Scanlon	FF Matt Mosher	Probationary Keith Bugai	Probationary William Waite
Lt. Chris Childers	FF Randy Rittenhouse	Probationary Jim Foley	Probationary Courtney Wenzel
Lt. Mark Shaul	FF Eric Seaburg	Probationary Nick Haines	
FF Mike Bryan	FF Mark Stuber		
FF Chris Doornbos	FF Ed Worm	Probationary Anthony Hoffman	
FF Bryan Ferguson	FF Rick Worm	Probationary Daren Mansfield	
FF Nick Hawkins	FF Tim Wrede	Probationary Marcus Plessner	
FF Cody Lipe	Probationary Bill Brodin	Probationary Brent Strom	

